

Domestic student withdrawal and refund entitlements

Entitlement when a domestic student withdraws Course duration: Less than 5 weeks but more than 2 days 13 weeks or more 5 to 12 weeks 2 days or less Student withdrawal: Before the end of Before the end of After the 8th Before the end of After the 5th After the 2nd **Any time** the 2nd calendar day the 8th calendar day calendar day the 5th calendar day calendar day calendar day Full refund of the Provider's own refund Provider's own refund Full refund of the Provider's own refund Provider's own refund Full refund of the total amount paid, policy policy total amount paid, policy total amount paid, policy less costs incurred less costs incurred less costs incurred up to 50% up to 10% or \$500, up to 25% whichever is the lesser

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